



We heal and inspire the human spirit.

To: IEHP Covered (CCA) PCPs

From: Provider Relations

Date: October 30, 2025

Subject: Help Retain Your IEHP Covered (CCA) Members in 2026!

Annual open enrollment for IEHP Covered (CCA) launched October 15 for current members. Remind your members of the benefits of staying with IEHP Covered!

1. Members can keep their PCP and Specialists. Whether they have lost their Medi-Cal coverage or were with CCA in 2025, continuity of care is a priority!
 - a. Members with chronic conditions and an established care team can avoid re-establishing care with a new Plan, PCP, and care team.
2. \$0 Preventive care
 - a. **Zero-dollar** services include annual wellness exams, lab tests, and cancer screenings.
3. Being uninsured is expensive
 - a. Without coverage, one unexpected illness or injury could cost hundreds—or even thousands—of dollars
4. Low-cost primary care and generic drugs
5. Staying insured matters
 - a. IEHP Covered provides the coverage you need when you need it.
6. IEHP offers access to care with a broad network of providers and hospitals across the Inland Empire.

Please share the attached flyer with your IEHP Covered (CCA) members.

Direct your members to call IEHP Covered Member Services at 1-855-433-4347 with questions about their healthcare options and benefits. We are always here to help.

Thank you for your partnership and for providing quality care to our members. You are making a difference in our community.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

All IEHP communications can be found at: www.providerservices.iehp.org > News and Updates > Notices

Why You Should Keep Your *Coverage*



Even healthy people get sick or injured. Here are four important reasons why keeping your IEHP health plan is one of the smartest decisions you can make:

1 \$0 Preventive Care:

No-cost services like annual wellness exams, lab tests to help monitor diabetes or high blood pressure, and cancer screenings can help catch health problems early when they’re easier and less expensive to treat.

2 Low-cost Primary Care and Generic Drugs:

Low copays ensure that you can access care when you need it.

3 Being Uninsured is Expensive:

Without coverage, one unexpected illness or injury could cost hundreds—or even thousands—of dollars:

Health care services	Average cost without coverage	Estimated copay with coverage*
Emergency Room visit	\$1,400 with additional testing fees	\$50-\$400 copay per visit
Urgent Care Visit	\$110 physician fees and a facility charge of about \$300	\$5-\$60
Primary Care Visit	\$100 per visit with additional testing fees if needed	\$5-\$60
Generic Drug—30 – day supply	\$6 preferred - \$50 non-preferred	\$3-\$20
Hospital Stay (3 inpatient days)	\$14,600 medical, \$27,500 surgical	\$1000-\$5000

*Actual copays vary based on your specific plan and care received. Refer to your plan materials for details.

4 IEHP Covered Advantages:

- ✓ IEHP ensures continuity of care for members who have lost Medi-Cal coverage.
- ✓ IEHP offers access to care with a broad network of providers and hospitals.
- ✓ IEHP helps you understand your options. Please call **1-855-433-4347**

What You Need to Do Today

Step 1:

Update Your Info: Log in to the Covered California enrollment website and update your income and household size. You’ll see the financial help available to you for 2026 — some people may even qualify for extra help from the state.

Step 2:

Explore your plan options: Maintaining access to health care is critical to your health.

Step 3:

Take Action:

- ✓ Call your agent.
- ✓ Contact IEHP Covered at **1-855-433-4347**
Monday-Friday, 8 a.m.-6 p.m.
TTY users should call **711**.